

REFEREE COURSE FAQs



REGISTRATION

When are most courses offered?

BC Interior Season: March-May Each Year
BC Coastal Season: August-October Each Year

When does registration close for each?

5 days prior to the listed practical session date for both course types.

What payment methods are accepted?

Online: Credit card only | **By Phone:** Credit card only | **By Cheque:** Payable to BC Soccer

REF CENTRE ACCOUNT

Can I use the same email and password for multiple Ref Centre accounts?

Please ensure a **unique email & password** is used for **each account created** and remember your email and password for future logins.

I am having trouble logging into my Ref Centre account, what can I do?

1. Clear your web browsing history & cache.
2. Try using a different web browser.
3. Email supportsystem@e2esoccer.com for technical support.

How do I ensure I receive Ref Centre automated course emails?

Please ensure emailgenerator@e2esoccer.com is designated as a safe sender in your email inbox so you do not miss important course updates.

REFEREE COURSE

What is the difference between Small Sided & Entry Level Courses?

Small Sided: Provides the basics of refereeing. Once individuals are successful in passing this course, they may officiate in any U13 and under/or Small Sided match.

Entry Level: The entry point of officiating 11-aside soccer. Topics include: laws of the game, positioning, signals, administration of the game, preparation & match reporting

How long are both course types?

Small Sided: 15hrs total | **Entry Level:** 17hrs total

How do I complete both course types?

Small Sided: Pass the exam (score $\geq 70\%$) & attend the 6hr practical session.

Entry Level: Finish 17 self guided modules, pass the exam (score $\geq 70\%$), & attend the 6hr practical session.

What are the important deadlines for both course types?

Small Sided: The exam must be completed 48hrs prior to the practical session.

Entry Level: The 17 self guided modules & exam must be completed 48hrs prior to the practical session.

What happens if I fail the exam?

You will be allowed 1 resit 24hrs after your first attempt (failing twice results in course failure).

What equipment should I bring to the practical session?

Referee uniform (top, shorts, socks), appropriate footwear, whistle, watch, coin, 2 flags, notepad, pen/pencil.

What happens if I cannot attend the practical session?

You can transfer to a future course offering on Ref Centre or you can request a refund in accordance with the BC Soccer Refund Statement.

How do I request a refund?

Refund requests must be submitted using the [Refund Request Form](#) and be in accordance with the BC Soccer Refund Statement.

REFEREE COURSE HOW-TO GUIDES

If your question was not listed above or you require further support, please [Click Here](#).